

## **PRIVACY NOTICE**

### **Empire Grappling Events Ltd customer privacy notice**

This privacy notice tells you what to expect us to do with your personal information.

## **CONTACT DETAILS**

Email - [info@empiregrapplingevents.com](mailto:info@empiregrapplingevents.com)

What information we collect, use, and why

We collect or use the following information to **provide services**:

- Names and contact details
- Date of birth
- Purchase or account history
- Photographs or video recordings
- Information relating to compliments or complaints

We collect or use the following information for **service updates or marketing purposes**:

- Names and contact details
- Recorded images, such as photos or videos
- Purchase or viewing history
- Records of consent, where appropriate

## **LAWFUL BASES**

Our lawful bases for collecting or using personal information to **provide services** are:

- Consent
- Legitimate interest:
  - To make sure athletes register to compete in the correct divisions and do not compete against athletes who are less skilled, lower in age category (higher for adults) or lower in

weight category unless agreed to by athletes involved which we refer to as 'sandbagging'.  
This is for the safety of all athletes involved.

Our lawful bases for collecting or using personal information for **service updates or marketing purposes** are:

- Consent.

Where we get personal information from:

- People directly.

How long we keep information:

- As long we require it.

Others we share personal information with:

- Organisations we need to share information with for safeguarding reasons.
- Professional or legal advisors.
- Organisations we're legally obliged to share personal information with.

### **YOUR DATA PROTECTION RIGHTS**

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal data.

**Your right to rectification** - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal data in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal data in certain circumstances.

**Your right to withdraw consent** – When we use consent as our lawful basis you have the right to withdraw your consent.

You don't usually need to pay a fee to exercise your rights. If you make a request, we have one calendar month to respond to you.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

### **HOW TO COMPLAIN**

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

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